

We are delighted to welcome two new members to our team!

Etienne has joined our receptionists and you may well see her on your next visit as she works at all three of our centres. Etienne is calm and patient, even in the most stressful of situations and prides herself on providing our clients with a gold standard of care. In her spare time, she enjoys travelling, reading, going to the gym and spending time with her cats!



Andreea is joining our team of veterinary surgeons. She qualified in 2020 in Bucharest and has experience in providing a wide range in veterinary care. Andreea enjoys being in nature, hiking or just exploring the outdoors. Recently she's taken up painting, which is her new favourite hobby!

HOURS

410 Birchfield Lane
OLDBURY
B69 1AD

0121 544 0404

Mon to Fri 8:30am - 6:30pm
Sat 8:30am - 12:30pm

Home Farm
Northfield Road
HARBORNE
B17 0TD

0121 428 1777

Mon to Fri 8:30am - 6:30pm

210 Holyhead Road
WEDNESBURY
WS10 7DH

0121 556 6890

Mon to Fri 8:30am - 6:30pm

Busy Busy Busy!

Day to day life can be quite hectic at times, so it's not surprising that the odd thing or two gets forgotten! It is important though to maintain your pet's nose to tail routine care to help keep he or she in the best of health.

Our friendly, compassionate and professional team provide first class veterinary treatment for your pets along with advice for our clients. Find below our checklist to help you get done what needs to be done! If you would like further details on any item, just give us a call or pop in for a chat. We would love to see you!

Tick the List

- ✓ **Fleas, ticks & other irritating parasites** Maintaining regular and effective treatments will help keep these nibbling nasties away. We can suggest one suitable for your pet's lifestyle.
- ✓ **Worming** When was the last time you wormed your pet? Get rid of the wiggle with the recommended 3-6 months treatments.
- ✓ **Booster Vaccinations** Are they due or overdue? Call us now to book an appointment.
- ✓ **Kennel Cough Vaccination** If your dog goes to daycare, training classes or other events where he or she mingles with lots of canine friends or will be in boarding kennels, consider this intra-nasal vaccine for protection.
- ✓ **Time to Pop on the Scales**
An overweight pet can be at risk from heart disease, arthritis and diabetes. We can advise on diet, suitable exercise and provide regular weigh-ins.
- ✓ **Teeth** Regular checks and dental care helps prevent tooth decay, gum disease and keeps breath fragrant! Ask us about how to keep your pet's mouth in tip top condition.
- ✓ **Ears** Notice any excess scratching, head shaking or a nasty odour? There could be a problem brewing! Book an appointment so we can take a look.
- ✓ **Nails** Time for a manicure? One of our trained nurses will be able to assist, and if you pet is very shy or scared to have a nail clip we are here to help he or she through the experience.

Last but not least.....✓ **Have you joined our Pet Health Plan?** Our plan saves you time and money, so ask at reception for full details!



Golden Autumn



This season is a beautiful time of the year that holds all the amazing changing colours of the trees, the ripening of fruit and calming walks in the late afternoon sunshine. **Take care with your pets though as there are a few hazards to watch out for.**

Orange/red flecks on a cat or dog's skin could be a sign of irritating **harvest mites**. Treatment is required so call us for advice.



Beware of **sleepy wasps** in rotting fruit on the ground. Our inquisitive pets cannot resist a snap or swipe at these buzzy creatures, which could result in a nasty sting! **Any swellings or breathing difficulties please contact us immediately!**

At spooky Halloween keep the **'treat' sweets and chocolate** well out of your pet's reach. The ingredients in these items are **toxic to pets**.

Ensure your dog and you can be clearly seen on dusky autumnal walks. Consider a **reflective harness, flashing collar or reflective vest**.



Damp and rotting leaves contain **mould spores and bacteria** that can be harmful to your pet, if ingested.

Keep your pet away from **mushrooms and toadstools**. It is difficult to know the good from the bad and **some are highly toxic!**



Do some maintenance on your rabbit and guinea pig housing, so they are **warm and dry** during the cold winter months.

Conkers and acorns can look like the jewels of autumn but **contain aesculin and tannic acid**, which is toxic to dogs.



Do you know about FLUTD?

Feline Lower Urinary Tract Disease is a condition that is very unpleasant for our feline friends. FLUTD covers a wide range of conditions that can affect your cat's bladder and urethra. There are a number of reasons why he or she may develop FLUTD. Stress could be a cause, maybe an infection or an irregular structure of the urinary tract; crystals in the urine, bladder stones.

Does your cat..... **urinate frequently?**

cry in pain as they urinate? pass just a small amount?

squat for long periods of time but does not pass urine?

pass any blood in the urine? wee in unusual places?

These symptoms can be very painful for your pet, so if you answered 'yes' to any of these questions then your cat needs to quickly see a vet. We may do a urine test to see if any abnormalities are present or further investigation might be required.

Treatment Different results require different treatments. A course of medication may be prescribed for your pet. If stress is the cause, then we will need to investigate why and where this could be coming from, so changes can be made. Even a different diet may help, along with encouraging your pet to drink more water.

As always we are here to help you and to care for your pets, so if you require further information, do not hesitate to contact us.



FIREWORKS!



For some pet owners this word conjures up the worst feelings ever! If you have a nervous pet, please do contact us **well in advance of the season** so we can help you both get through the whizzes, bangs and fizzes. We can't wave a magic wand, but we can certainly discuss the appropriate therapy that might just make the firework season a little more bearable for you both.

Building a safe haven for your pet in a room with the least windows is just one suggestion. This needs to be done quite a few weeks before the noises are due to start, so your pet can become familiar with the surroundings and learn that this is a safe place to be in. Cover any windows. Ensure they can easily get in and out. Place inside a cosy blanket, something that holds your scent and a favourite toy. Food, water and treats can also go in there and then encourage your pet to visit often.

Remember we are here, so call us for further advice.